Client Satisfaction Survey

The Members of the National Association of the Remodeling Industry, NARI, ask you to rate their services, so other consumers can have confidence in choosing a professional remodeling contractor or service provider.

The following company provided services for me:

Company Name: _________________________________________________
Company Address: _______________________________________________
Description of work performed: _____________________________________

Level of satisfaction: A=excellent, B=good, C=fair, D=poor, F=unacceptable

1. Quality of work  [ ] A    [ ] B    [ ] C    [ ] D    [ ] F
2. Responsiveness [ ] A    [ ] B    [ ] C    [ ] D    [ ] F

Comments: _______________________________________________________

Your Name: _______________________________________________________
Phone number: ________________________

I confirm that the information provided in the survey is true and accurate and represents my actual first-hand experience.

Signature: ____________________________________________ Date: _________

Send to: NARI, 81 Mill St., Suite 300, Gahanna OH 43230
You may also submit the same information on our website:
https://www.trustnari.org/homeowners/client-satisfaction-survey/
Note: NARI may call to confirm your survey answers.