



## Client Satisfaction Survey

The Members of the National Association of the Remodeling Industry, NARI, ask you to rate their services, so other consumers can have confidence in choosing a professional remodeling contractor or service provider.

The following company provided services for me:

Company Name: \_\_\_\_\_

Company Address: \_\_\_\_\_

Description of work performed: \_\_\_\_\_

\_\_\_\_\_

Level of satisfaction: A=excellent, B=good, C=fair, D=poor, F=unacceptable

- 1. Quality of work             A    B    C    D    F
- 2. Responsiveness         A    B    C    D    F
- 3. Punctuality              A    B    C    D    F
- 4. Professionalism        A    B    C    D    F

Comments:

Your Name: \_\_\_\_\_

Phone number: \_\_\_\_\_

*I confirm that the information provided in the survey is true and accurate and represents my actual first-hand experience.*

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Send to: NARI, 81 Mill St., Suite 300, Gahanna OH 43230  
You may also submit the same information on our website:  
<https://www.trustnari.org/homeowners/client-satisfaction-survey/>  
Note: NARI may call to confirm your survey answers.



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